Human Performance Technology

Dr. Richard E. West
IP&T 520

Friday, October 21, 2011

Group Sharing

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- Share

Pros/cons

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What are the strengths and weaknesses of the HPI approach vs. the ID approach?

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How would you do HPI?

Process Models

Resources/Inputs *What resources will be brought to bear?*	Activities *What will be done with the resources?*	Outputs *What will the activity produce?*	Outcomes *What results will we see? (short-term, or in intermediate)*	Impact *What is the ultimate goal the program strives to achieve?*
1.				

Assumptions and Framework:
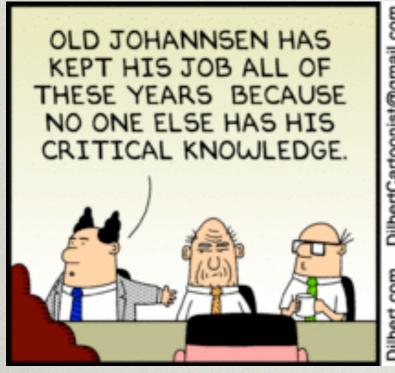
See also p. 141 of text

EPSS

When have you found using an EPSS to be helpful in improving your performance?

What are some of the challenges you've found?

Knowledge Management

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The Problem

Second Problem

What does KM look like in the 21st Century?

Or

?

From Malcolm Gladwell's *What the Dog Saw*

Case Study: CIA

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- Is working for the CIA one where you deal in mysteries or puzzles?

- What additional challenges would there be for a CIA KM? Why is it still needed?

- How could we overcome these challenges?

Try it Out!

Read Application Question #1 of Chapter 14

• As an HPT professional, what would you do to address this issue?

• What could be the possible causes and solutions?

• What would be the primary issues you would be concerned with?

Personal KM

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- What could you do to improve in each area?

My Personal KM

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    - Bookmarking technologies (Diigo)

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  - Group advising; collaborations with my advisers; collaborations with Vance; DDL leadership & interns; co-teaching; hanging out in labs; "shadowing" others

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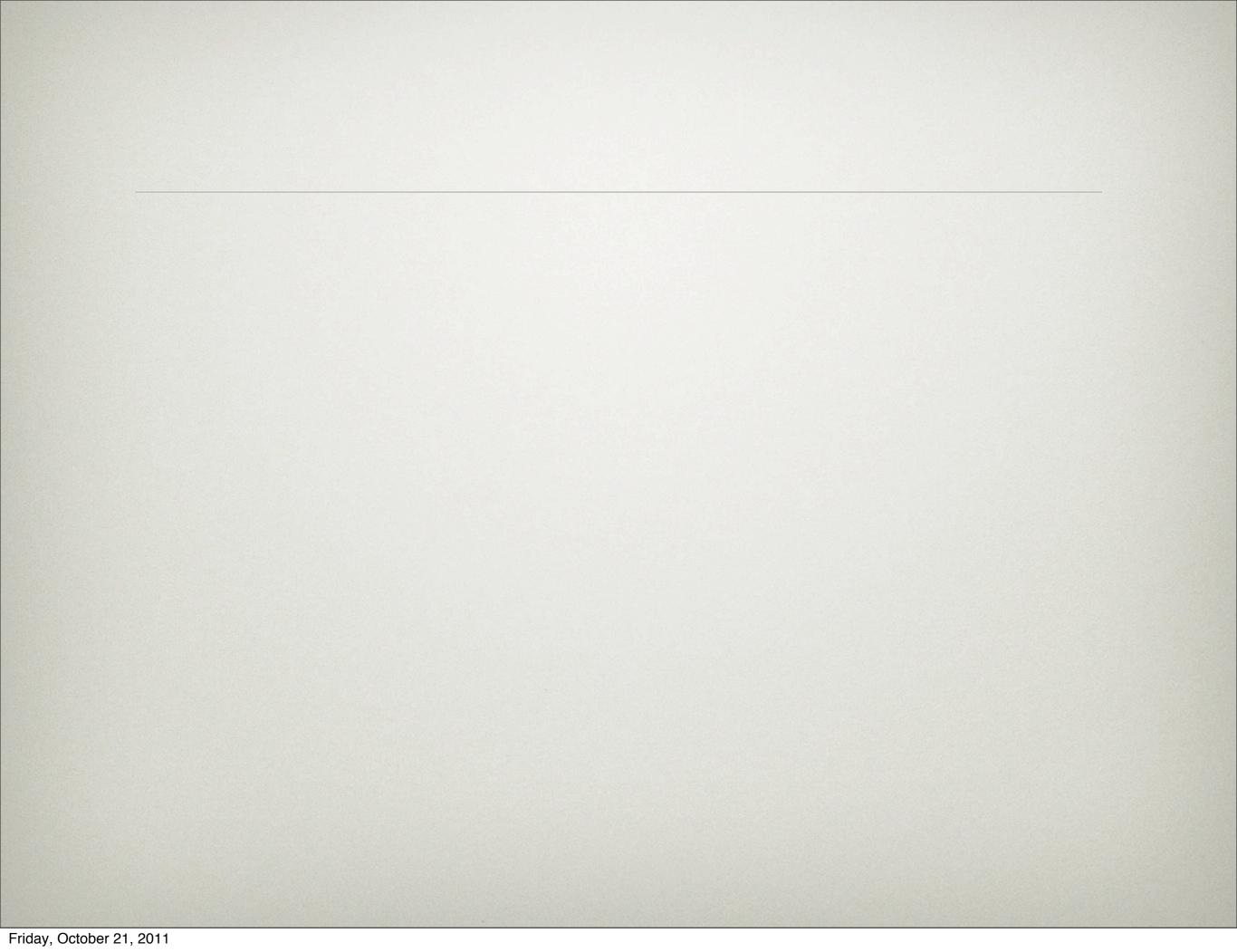# My Personal KM

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  - Quick note-taking and note searching; web/PDA synch;

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What could you do while in graduate school to be qualified, if that were your goal?

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- Join ISPI-Utah (http://www.ispiutah.org/)

For Next Time ...

- Read Reigeluth, 1992;

Reiser & Dempsey, ch. 11

Annotate!

- Next journal presentation: AJDE on Nov. 3

- Next devo is Darin

- You can turn in remaining assignments at any point